



MTD Products Inc.
Customer Service Center
P.O. Box 368022
Cleveland, Ohio 44136-9722
Phone: 888-402-9100

Attention: For **MTD Southwest ONLY** RA/RGA/Credit Memo requests

PLEASE EMAIL THE FOLLOWING INFORMATION FOR EACH UNIT TO:
mtdservicedealeremail@mtdproducts.com

For any questions , please call 888-402-9100.

***MTD CASE # IF ONE HAS BEEN SUPPLIED TO YOU:

STORE CONTACT NAME:

NAME OF STORE:

STORE ADDRESS:

STORE NUMBER:

WHO DO YOU BILL THROUGH:

STORE PHONE NUMBER:

EMAIL ADDRESS FOR THE CONTACT REQUESTING THE RGA (PREFERRED) :

OR

CONTACT'S FAX NUMBER:

UNIT SERIAL NUMBER:

UNIT FACTORY (eleven character) MODEL NUMBER:

DATE OF PURCHASE:

DATE OF RETURN:

DEFECT:

SERVICE CENTER DOCUMENTATION EMAILED WITH CASE # OR UNIT SERIAL NUMBER INDICATED:
(IF REQUIRED) ?

RETURN UNIT TO:

DESTROY UNIT- TO BE DESTROYED BY: